



DFP Professional Forum - Brisbane

THE ART OF LEADING CRUCIAL CONVERSATIONS

An essential interpersonal skill for any leader is the ability to hold crucial conversations, even in the face of challenging and emotional behaviours. Yet we know that many leaders may avoid having certain conversations which have the potential to be 'difficult' with the hope that the behaviour will just resolve in time.

By successfully navigating crucial conversations as a leader, you can help build trust, strengthen relationships, support wellbeing, and deliver higher levels of performance.

This interactive workshop will explore practical ways for you to prepare for and lead crucial conversations in the workplace.

The session will focus on:

- Why crucial conversations matter
- The different types of crucial conversations leaders need to be able to navigate
- What stops leaders having crucial conversations – and why some conversations are 'difficult'
- Approaching crucial conversations with confidence and ways to set yourself up for success
- Tips for communicating with hybrid and remote teams
- A practical tool for improving your leadership conversations – the iLEADS model
- Time to practice skills and tactics that will help you successfully navigate crucial conversations with your team

SESSION DETAILS

Date:

Thursday 10 October 2024

Location:

Marriott Hotel
515 Queen Street, Brisbane

Session Time:

8:30am arrival for 9:00am start.
Session will conclude at 11:45am.

Attendance at the Forum is complimentary and will include full breakfast.

Please RSVP to:

Tom Hatch on 03 8632 9952 or
email thatch@dfp.com.au
by Wednesday 02 October 2024



The Facilitator - Dr. Lisa Mayocchi, Psychologist and Principal Consultant – Yes Psychology

Lisa is a Wellbeing and Leadership specialist with more than 20 years of experience in Australia and the UK. Lisa is passionate about creating the right culture for sustained high performance. Lisa brings a calm, confident energy to her coaching, facilitation and training, helping leaders to bring out the best in their team.